INFORMATION ABOUT DISPUTES RESOLUTION

If you are a consumer, we are hereby informing you about the possibility of alternative disputes resolution via entities offering alternative disputes resolution that are authorized to resolve disputes arising out of or in relation to banking deal contracts. You are authorized to use this alternative disputes resolution opportunity and select the entity of alternative disputes resolution of your choice. The terms and conditions of alternative disputes resolution and your and our rights and obligations as parties to alternative disputes are regulated by Act No. 391/2015 Coll. on alternative consumer disputes resolution and amendment of certain Acts as amended. A list of entities offering alternative disputes resolution is published on the website of the Ministry of Economy of the Slovak Republic.

If you are not a consumer, we are hereby informing you about the possibility of disputes resolution before a court of arbitration or other out-of-court settlement of disputes arising out of or in relation to banking deal contracts. The terms and conditions of those disputes resolution and your and our rights and obligations as parties to disputes are regulated by Act No. 244/2002 Coll. on arbitration proceedings as amended and Act No. 420/2004 Coll. on mediation and amendment of certain Acts as amended.